### (Optional)

Please indicate if you would like us to contact you:

□ Yes, please call me.

Date of Service:

Name: \_\_\_\_\_\_

Address: \_\_\_\_\_

Phone:

Please return this comment card to the Aspirus Riverview Hospital front desk, the Emergency Department registration desk, or place it in the mail using the envelope provided. (The postage is already paid.)

Thank you for choosing



It was a pleasure serving you.

# Comment Card

How are we doing?



## We Care How You Feel... about the care you received

### We Value Your Opinion

We depend on you, our patients and other customers, to help us evaluate our services. To better serve you in the future, please let us know about your experience with us today. Both positive comments and recommendations for improvement are welcome. Be assured that we read all comments and work hard to address any concerns.

#### Which service did you visit today?

- □ Emergency Department
- □ Aspirus Riverview Clinic -Wisconsin Rapids
- □ Aspirus Riverview Clinic Nekoosa
- □ Aspirus Riverview Clinic Rome
- □ Imaging Department (x-ray)
- □ Laboratory
- □ Cardiopulmonary Services
- Diabetes & Nutrition Center
- Aspirus Riverivew Therapies -Wisconsin Rapids
- □ Aspirus Riverview Therapies Nekoosa
- □ Aspirus Riverview Therapies Rome
- □ UW Cancer Center Riverview
- □ Aspirus Riverview Dental

□ Other \_\_\_\_\_

### How would you rate the friendliness and courtesy of our staff?

 $\Box$  Very Good  $\Box$  Good  $\Box$  Fair

 $\Box$  Poor  $\Box$  Very Poor

Comments:

### How well were you kept informed?

(Please include, as applicable, how well you were kept informed about tests or treatments, medications, your condition, instructions for home care, explanation about any delays, etc.)

> □ Very Good □ Good □ Fair □ Poor □ Very Poor

Comments:

#### Please rate the amount of attention paid to any special or personal needs about which you informed the staff.

□ Very Good □ Good □ Fair □ Poor □ Very Poor

Comments:

### How would you rate the overall quality of the care you received today?

 $\Box$  Very Good  $\Box$  Good  $\Box$  Fair

 $\square$  Poor  $\square$  Very Poor

Comments:

#### What did you like about our services?

How can we improve?

Please feel free to make further comments about your visit today.

Did any particular staff member(s) impress you? If so, we would like to know so we can recognize that person or persons.