

Guidelines for Disruptive Patient FYI Flag

The disruptive patient FYI flag can be added/deactivated in Epic Hyperspace by nursing or providers who support direct patient communication. For additional guidance on escalation and workplace violence procedures refer newly updated **System Workplace Violence Policy**.

Guidelines for applying the Disruptive Patient FYI flag (not limited to):

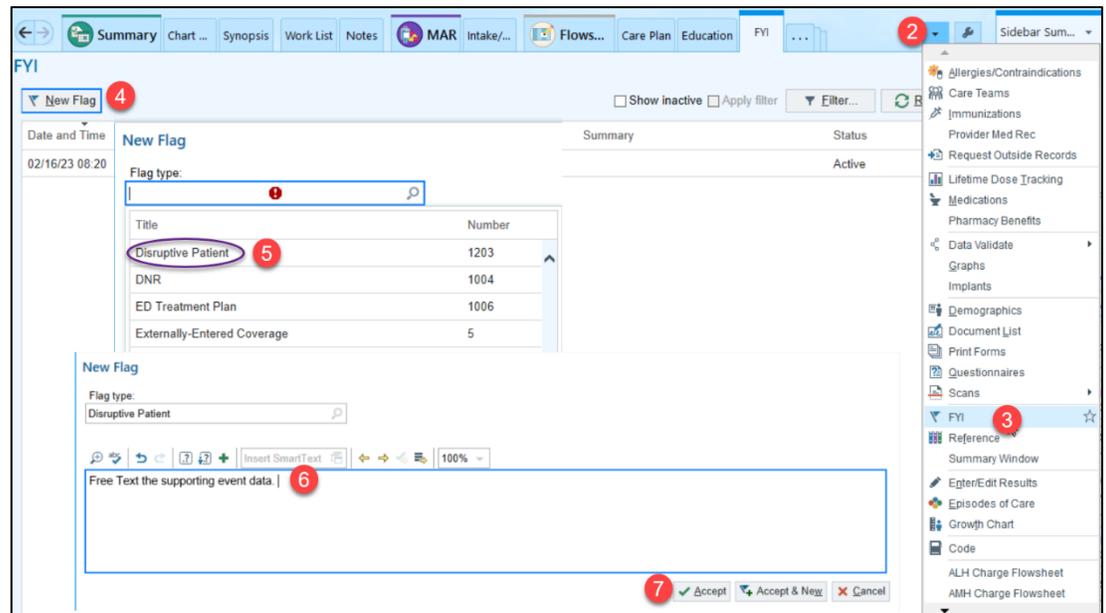
- A patient verbally threatens or assaults an employee/visitor.
- A patient physically assaults an employee/visitor.
- A patient has a history of workplace violence.
- A workplace violence SafetyZone is submitted related to patient/visitor behaviors.

To Create an FYI patient flag in Epic.

1. Open a patient's chart.
2. Go to the **More Activities** dropdown arrow.
3. Click **FYI**.
4. Click **New Flag**
5. Select the **Flag Type**.
6. Enter **supporting documentation** in the text field.
7. Click **Accept**.

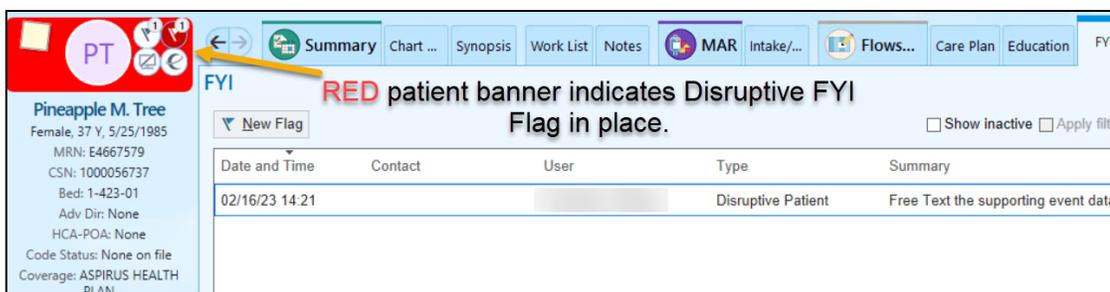


FYI flags remain in the patients chart even when they are deactivated.



Guidelines for deactivating the Disruptive Patient FYI Flag:

- Any precipitating factors have changed (altered mental status resolved).
- Physician/Nurse team determines the flag is not appropriate/relevant to this visit (no procedure/anesthesia anticipated, patient no longer in detox).
- It has been 3 years since initial event, refer to Workplace Violence Policy.



RED patient banner indicates Disruptive FYI Flag in place.

Date and Time	Contact	User	Type	Summary
02/16/23 14:21			Disruptive Patient	Free Text the supporting event data.

Refer to [“Use Patient FYI” tipsheet](#) in the learning library for additional steps for adding/removing flags.