



Ascension

June 21, 2021

# North Region Transition Planning Update

## Items you should Know, Share and Do



### Know This:

#### **Cattails Interim Solutions Go-Live is Tomorrow:**

In preparation for go-live tomorrow, please complete the required training today if you have not done so already. Access role-based training modules (refer to revision date for most current updates) on the WI Cattails Interim Solution EHR Training [webpage](#). Once your assigned training module is complete, click the newly added Training Completion form within the module to record completion. If you completed your assigned training module prior to June 9, go back into the module to submit your attestation.

If you currently have an athena account, check your access and contact the Service Desk if your account has expired prior to June 22. You should have received login information for new athena accounts from your manager. Please complete the [athena](#) setup prior to go-live. The athena training environment is now available for practice.

Prescribing Physicians: Please complete the [ePCS](#) and [athena](#) set-up.

Beginning at 8am on June 22, Cattails should no longer be utilized for documentation, medication reconciliation, or prescribing for

newly encountered patients. If a patient is admitted prior to June 22 the discharge medication recon including prescribing would be done in Cattails as long as the patient is discharged prior to June 30.

From June 22-28, a bridge line will be available to address questions/issues with 24/7 coverage. Additionally, on-site support will be available at St. Mary's Hospital in Rhinelander and St. Michael's Hospital in Stevens Point.

Have you seen the [FAQs](#) that are now posted on the Training Website? Questions posed to [cattailstransitionsupport@ascension.org](mailto:cattailstransitionsupport@ascension.org) will continue to be answered in the FAQ document. Review this document frequently throughout go-live.

#### **Email and File Migration Guidance for Transitioning Associates and Clinicians**

Last week initial guidance for Email and File Migration was provided by Ascension Technologies. Attached to this week's update is more comprehensive information including guidance for what can and what cannot transfer. Please use this information as you review your drives, emails and files and follow the guidance provided. There is also a list of contacts for questions about email and document transition.

### **Aspirus Employment Verification**

The Aspirus HR team recently completed another round of on-site times for completion of I-9's and ID badge photos. All transitioning associates must complete this employment verification process, which will include completion of the I-9 form and a photo taken for ID badges. With the recent announcement of a new target date of August 1 for the transition, watch for additional dates and locations to complete this important process.

#### **Associate Q and A Answers:**

A reminder that the Aspirus microsite is the best place to get information and submit questions regarding the transition. [Click here for transition website.](#)

Here are a few recent questions submitted that focus on common questions from patients and their family members or associates:

#### **Q. What services will be continuing with the transition?**

A. Aspirus is committed to providing convenient access to care in communities throughout the region, and expects to be able to expand offerings by coordinating care across the system. Aspirus is excited about the future and looks forward to collaborating with all of its care providers to help communities grow and thrive.

#### **Q. How can we handle insurance-related questions (e.g., can I still see my doctor, is my appointment in August still scheduled, etc.)?**

A. Aspirus is working closely with insurance companies so patients retain uninterrupted access to "in-network" care at Ascension locations through the transition. We recognize this is a very important concern for community members, and we expect to share more information soon.

#### **Q: If you previously worked for Aspirus would any years of service transfer?**

A: Aspirus has indicated that If your break in service with Aspirus was less than one year (assuming a transition date of August 1, that means you left Aspirus after July 31, 2020), your previous service will be credited.

#### **Q: As a .5 FTE employee will I still be grandfathered in to accrue PTO until the end of the year like I will to maintain my health insurance?**

A: Yes, Aspirus has indicated that you will continue to accrue PTO until December 31, at which time you will need to increase your FTE to .6 to maintain benefit eligibility.

#### **Q: One of my dependent children had a consultation with a specialist in May. His surgery is scheduled for after the target closing date. Will I need to notify the surgeon of our crossover of benefits?**

A: Yes, you should inform any provider that you will have new insurance coverage.

#### **Q: Will CME be reimbursed with Aspirus?**

A: Aspirus does have a continuing medical education reimbursement program for providers. More information will be provided post-closing.