Leave of Absence Overview FMLA/Short Term Disability/Personal LOA

For Leaders Transitioning from Ascension

Kelly Gozdecki, Manager - Leave Management Services



Leave Management Services (LMS)

Aspirus System Department



Administration of <u>all</u> leaves, system wide, in accordance with State/Federal laws, as well as organizational policies/procedures.



Leave Management Services (LMS)

Aspirus System Department

- Family Medical Leave (FML) State of WI/Federal
- Short Term Disability (STD) claims
- Leave of Absences (LOA) medical, personal, military
- Long Term Disability (LTD) claims (beyond 180 days)
- Restrictions and Accommodations (Americans with Disabilities Act - ADA)



Ascension Transition

- All upcoming leaves (August 1 or later) and current intermittent leaves will need to be <u>recertified</u> through LMS as of August 1st
- Historical data regarding FML time used in the previous 12 months will be transferred to LMS
- Managers will receive Leave Information regarding their direct reports sent to their Aspirus email starting August 1
- Exception to the current process:
 - All employees on a continuous leave as of Aug 1st, 2021 will continue to be monitored and paid by Sedgwick
 - Kronos entries for PTO elections will be made for Employees that remain off work beyond Aug 1st
 - Disability benefits will continue to be paid by Sedgwick (with W2 sent from Sedgwick)



Ascension Transition

- Transitioning employees that require a leave in the month of August can reach out to LMS as of July 1 to start the leave process prior to August 1
- Aspirus LMS will work closely with the Ascension Leave team to coordinate any leave requests for August
- Employees that request a leave for a future date starting after Aug 30th should wait to contact LMS after Aug 1 for the appropriate paperwork
- As of **July 1**st, Employees are welcome to contact Aspirus LMS via email at leavemanagementservices@aspirus.org to request information about the leave process for any post Aug 1 intermittent, maternity or medical leaves



LMS Responsibilities

- Compliance with FMLA regulations
- Follow company leave policies
- Short Term Disability/Long Term Disability Plans
- <u>Track</u> Leave Status/Return to Work/Accommodations
- Notify employee/Manager/HR of status changes
 - Leave of Absence (potential job posting)
 - Benefits Exhaustion and initiate next steps
- Update Timecards (Kronos) once leave is approved
 - Exception: Employees on a current continuous leave through Sedgwick crossing over Aug 1st will continue to be paid by Sedgwick and will be sent a W2 from Sedgwick
 - LMS will enter PTO supplementation in Kronos for transitioning employees on a continuous leave



Compliance

- Managers can be held personally and civilly responsible for violating FML guidelines
 - Possible Medical reasons (don't assume)
 - Confidentiality
 - No retaliation
 - No work during FML (unless approved by Provider)
 - > Return to same or equivalent position (same benefits)
- > Forward all Medical related notices to LMS
 - ➤ Note: ADA prohibits medical information (i.e. off work slips) be included in personnel files



Compliance

- Documented call-in procedures (Post and/or Provide to Employees)
 - > Reminder of Dual Call-in to department and LMS
- Refer to LMS
 - if workers mention that they have chronic conditions such as arthritis, asthma or depression, etc..; these conditions could qualify for FMLA leave
- > Reminders that FML pre-scheduled time off requires approval
- Refer employees to online information



QUESTIONS



Responsibilities

Employees

- 30-day notice
- Coordinate time off
- Submit paperwork
- Provide updates
- Return to Work Release
- Comply with call-in procedures (Intermittent)

Managers

- Refer employee to LMS
- Watch emails
- Approve/Deny Personal Leave of Absence
- Approve/Deny Restrictions (Employee Health can assist - Essential Functions)
- Review Timecards
- Work with HR



Kronos and Payroll

Audit Timecards <u>prior</u> to Sign off



- LMS will Enter time in Kronos Once a claim is approved,
- **follow the department's payroll process for missed time**
- Kronos Pay codes (multiple codes same period)
 - "Payment" Codes (PTO-FML STD, STD, Sick banks)
 - "Designation" Codes (FML, Leave of Absence, Military)
- API or other automated scheduling system that uploads to Kronos
 - Remove "PTO" or "PTO-Sick" once leave is approved
 - Use "FML" or "Sick" which will not pull PTO from their banks



Kronos and Payroll

Pay Code	Amount	In	Tr	Out S	Daily	Period
FML	40.0					
STD 66.67-FML	40.0				40.0	40.0
						40.0
						40.0
						40.0
						40.0
						40.0
						40.0
FML	32.0					
PTO-FML STD	10.67					
STD 66.67-FML	32.0				42.67	82.67
						82.67
						82.67
						82.67
Leave of Absence	8.0					^
PTO-LOA	8.0				16.0	98.67
						98.67

This example shows a 1.0 FTE/40 hour per week
Timecard





QUESTIONS



Intranet

Once access is established

Life& Career>Employee Benefits>Employee Leave

EMPLOYEE BENEFITS

Overview

Retirement

Employee Discounts Benefit Documents &

Exciting New Programs for 2021! **Employee Leave**

Employee Leave

Aspirus Leave Management Services helps you navigate your needs related to:

- · Family Medical Leave
- Short Term Disability
- Personal Leave of Absence
- Military Leave

There is a My Leave online portal that provides you access to your leave information. The portal requires registration and can be accessed from anywhere you have internet access. Please click the link below to access a document containing registration information and additional details about how to use the portal.

✓ My Leave Portal

My Leave Portal Overview

Once you have registered, you can log in to access your "My Leave" dashboard from which you can:

- Make leave requests
- · Receive leave notifications
- · Have forms sent directly to your "My Leave" inbox
- · Verify your leave status
- · View, print, or save forms and notices.



PolicyStat

Once access is established

- Leave of Absence Policy
 - PolicyStat ID: 9149093
 - Official copy at http://aspirusinc.policystat .com/policy/9149093/
- Family Medical Leave Policy
 - PolicyStat ID: 6993313
 - Official copy at http://aspirusinc.policystat .com/policy/6993313/





My Leave Portal

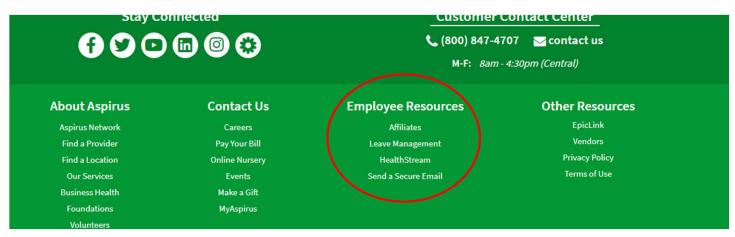
Accessible via the Web at anytime

Employees/leaders can access MyLeave Portal 24/7

Instructions and Portal located at:

https://www.aspirus.org/leave-management-services

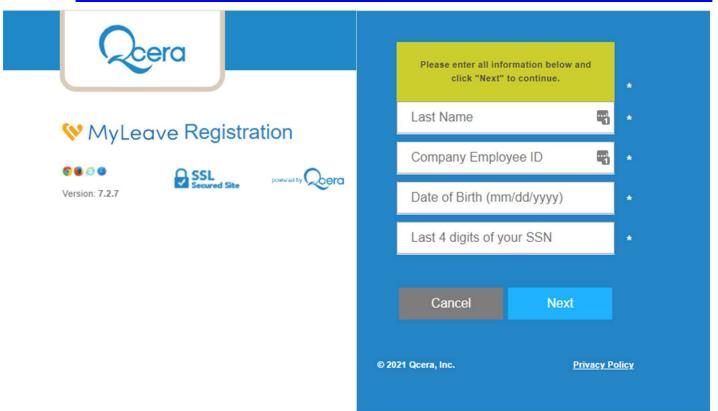
Or go to Aspirus.org, scroll to the bottom





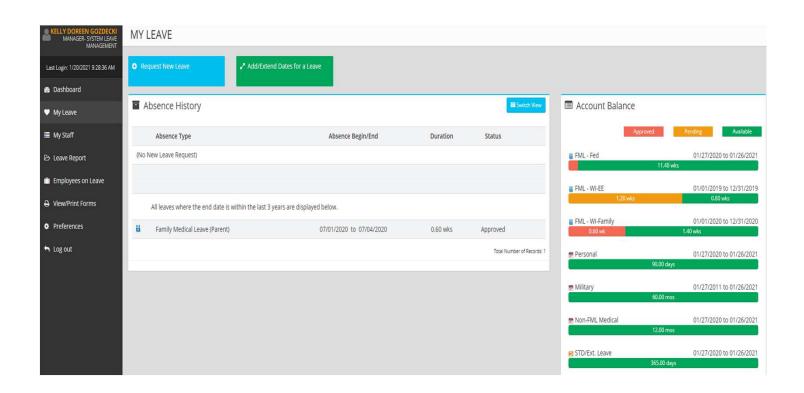
My Leave Portal

https://itimebank.com/myleave/login.aspx





My Leave Portal



QUESTIONS



Example – Initial Request Email Note: From itimebank.com

From: Kelly Gozdeck [mailto:itimebank@itimebank.com]

Subject: MOUSE, MINNIE - 1234: Family Medical Leave Request

Attention: You have received this email from someone outside of Aspirus. Please use caution responding, opening attachments or clicking on links. Forward this email to Phish Tank if you are uncertain about it, if it asks for an account validation, password reset, or claims to be a security alert.

Please be advised that MINNIE MOUSE has requested a Family Medical Leave (FML) as outlined below:

Serious Health Condition Continuous / Self Leave Requested as:

Requested Start Date: 05/24/2018

Estimated End Date: 05/28/2018 (TBD based on evaluation)

MINNIE was notified to submit supporting documentation in order for this leave to be reviewed. Dates listed above are estimates only pending receipt of supporting documentation.

Employees are required to give at least 30 days advance notice of the need to take FML when they know about the need for the leave in advance or as soon as it is possible and practical to do so. For planned medical treatment, employees must consult with their employer prior to scheduling the treatment to determine a schedule that minimizes disruption to the employer's operations. Please contact Leave Management Services if these employee obligations have not been met and you are unable to accommodate this FML request.

If an employee fails to satisfy their obligations under the FML, their leave request may be delayed. Any absences that are not covered under the FML would be considered unexcused and would be subject to the employer's attendance policy.

If you or your employee have questions regarding these FML obligations or the notification process, please contact Leave Management Services at (715) 748-8115 or (888) 833-2552 or email leavemanagementservices@aspirus.org.

Once all required documentation is submitted and reviewed, you will receive notification of approval or denial of leave dates for this request, provided we do not receive a response from you that this leave is unable to be accommodated, based on FML obligations.

Response may be required.

Thank you,

Leave Management Services Aspirus Medford Hospital & Clinics



Example – Approval Notice Email

From: Kelly Gozdecki [mailto:itimebank@itimebank.com]

Sent:

To: Kelly Gozdecki

Subject: MOUSE, MICKEY - 2222 : Leave Approval

Attention: You have received this email from someone outside of Aspirus. Please use caution responding, opening attachments or clicking on links. Forward this email to Phish Tank if you are uncertain about it, if it asks for an account validation, password reset, or claims to be a security alert.

Please be advised that MICKEY MOUSE'S request for Non-FML Medical Leave (Not Protected) has been approved as outlined below:

Leave Type: Non-FML Medical Leave (Not Protected)

Leave Approved as: Continuous

Approved Leave Period: 04/23/2018 through 06/28/2018 (TBD based on next appt.5/20)

At this time the employee is expected to return on their first scheduled workday following 06/28/2018.

NOTE: All Leave of Absences (LOA) that are running concurrently with Short-Term disability benefits will be automatically approved. The approval does not guarantee the employees position while they are on leave. Department leaders should consult Human Resources if there are concerns with the LOA's impact on department operations.

If you have any questions, please contact Leave Management Services at (715) 748-8115 or (888) 833-2552 or email leavemanagementservices@aspirus.org.

No response is required.

Thank you,

Leave Management Services



Example – Accommodation Request

From: Kelly Gozdecki [mailto:itimebank@itimebank.com]

Sent: To:

Subject: MOUSE, MICKEY - 2222: Job Accommodation Request Received

Attention: You have received this email from someone outside of Aspirus. Please use caution responding, opening attachments or clicking on links. Forward this email to Phish Tank if you are uncertain about it, if it asks for an account validation, password reset, or claims to be a security alert.

Please be advised that MICKEY MOUSE may have a need for a reasonable accommodation under applicable federal and/or state law.

This email is notification that a temporary hours/light duty/transitional work assignment has been received that allows MICKEY MOUSE to perform the duties as detailed below.

Requested Dates: 05/20/2018 through 06/02/2018

Never work overhead with left arm, no lifting

Temporary Work Requested: more than 10 pounds, frequent use of left arm

(34 - 66%)

Please review the hours/light duty/transitional work assignment and advise byou are or are not able to accommodate these temporary work restrictions.

If you have any questions, please contact Leave Management Services at (715) 748-8115 or (888) 833-2552 or email leavemanagementservices@aspirus.org.

Response is required.

Thank you,

Leave Management Services Aspirus Medford Hospital & Clinics



Final Thoughts



Where do you refer employees that need extended or intermittent time off?

Why are Timecard (Kronos) Audits important?

Where can you go to find more information on Leave Benefits?

Who can assist with restrictions?



Final Thoughts

Answers

Where do you refer employees that need extended or intermittent time off?

Why are Timecard (Kronos) Audits important?

Where can you go to find more information on Leave Benefits?

Who can assist with restrictions?

Leave Management Services

Employee Pay is affected; No blank timecards; enter Sick Codes if Leave is not approved

Intranet, Policy Stat, My Leave Portal, Aspirus.org (Leave Management)

Employee Health



Contact Information



Phone: 715-748-8115 or

888-833-2552

Extension: 18115

Fax: 715-841-4300

E-mail:

leavemanagementservices@aspirus.org



QUESTIONS

