"Target URL not Found"

This occurs when a user goes directly to https://citrixauth.aspirus.org, rather than https://aspirus.cloud.com. Usually occurs because a user saved a favorite or shortcut when on the login screen.

Fix: Have user start at https://aspirus.cloud.com , then sign in. Have users update any favorites and shortcuts to the correct URL.

"Citrix Workspace. Something went wrong."

This occurs because a user took too long to sign in. There is a link between Citrix Cloud and the Netscaler AAA server that only stays open for a few minutes.

Fix: Have users start over by going back to https://aspirus.cloud.com